

A photograph of a disaster-stricken residential area. In the foreground, a man and a young child stand with their backs to the camera, looking out over a street filled with debris. To the right, a worker in a yellow safety vest and blue hard hat is visible. The background shows several houses, some of which are damaged or partially collapsed. The sky is overcast. A dark diagonal overlay covers the left side of the image, where the text is placed.

# Disaster Deployment

Federal Disaster Assistance

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# 1. Programs

Utah DEM and FEMA Crisis Counseling Programs



# Utah Division of Emergency Management

## Pre-Disaster

Be Ready Utah

Training and Exercise

Utah Public Private Partnerships (UP3)

Finance & Admin

Mitigation

## Response

Operations

Logistics

Emergency Operations Center (EOC)

## Recovery

ESF #14 (EOC)

FEMA Recovery Grant Programs

-Public Assistance

- Individual Assistance

Long Term Recovery



## FEMA Recovery Programs

### Public Assistance

Public Assistance (PA) is FEMA's largest grant program providing funds to assist communities responding to and recovering from major disasters or emergencies declared by the President. The program provides emergency assistance to save lives and protect property, and assists with permanently restoring community infrastructure affected by a federally declared incident.


### Individual Assistance

The Individual Assistance mission ensure disaster survivors have timely access to a full range of authorized programs and services to maximize recovery, through partnered coordination of local, state, territorial, and Indian Tribal governments, as well as other Federal Agencies, nongovernmental organizations and the private sector.

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Because FEMA's programs are not designed to make a survivor whole, we encourage a whole community approach disaster recovery by engaging the full capacity of nongovernmental organizations and the private sector, including businesses, faith-based and disability organizations, and the general public, in conjunction with the participation of State, Territorial, Indian Tribal Government, or local government, as well as other Federal Agency partners.





## FEMA Individual Assistance Program

- Mass Care and Emergency Assistance
- Crisis Counseling Assistance and Training Program (CCP)
- Disaster Unemployment Assistance (DUA)
- Disaster Legal Services (DLS)
- Disaster Case Management (DCM)
- Individuals and Households Program (IHP)

## Crisis Counseling Assistance & Training Program (CCP)

The CCP supports short-term interventions that involve the counseling goals of assisting disaster survivors in understanding their current situation and reactions, mitigating stress, assisting survivors in reviewing their disaster recovery options, promoting the use or development of coping strategies, providing emotional support, and encouraging linkages with other individuals and agencies who may help survivors in their recovery process.

**Immediate Services Program (ISP)** provides funds for up to 60 days of services immediately following the approval of IA for a disaster.

**Regular Services Program (RSP)** provides funds for up to nine months from the date of the notice of award.

More info on FEMA CCP programs @ <https://www.fema.gov/media-library/assets/documents/24411>



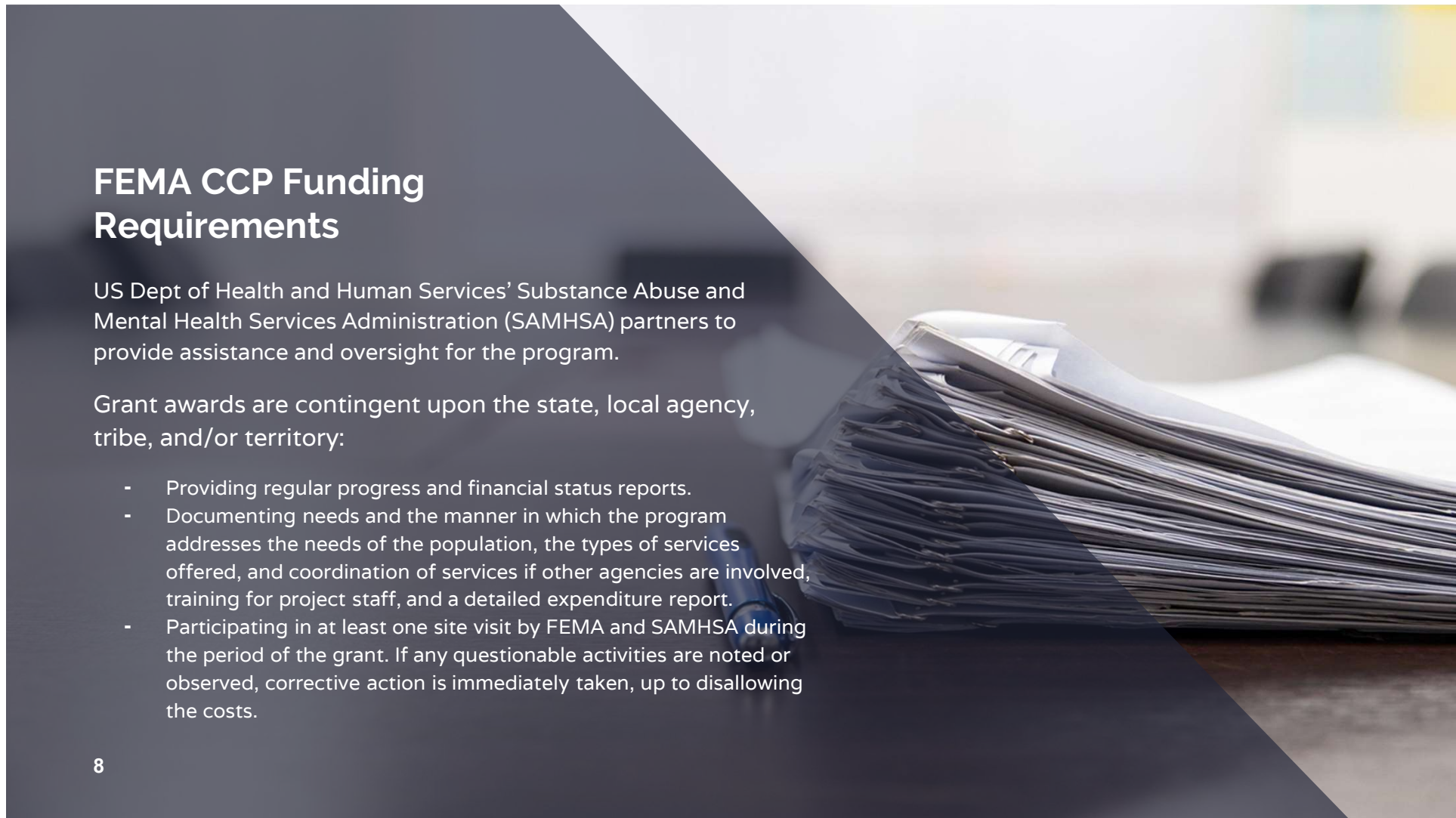


## FEMA CCP Funding Requirements

US Dept of Health and Human Services' Substance Abuse and Mental Health Services Administration (SAMHSA) partners to provide assistance and oversight for the program.

Grant awards are contingent upon the state, local agency, tribe, and/or territory:

- Providing regular progress and financial status reports.
- Documenting needs and the manner in which the program addresses the needs of the population, the types of services offered, and coordination of services if other agencies are involved, training for project staff, and a detailed expenditure report.
- Participating in at least one site visit by FEMA and SAMHSA during the period of the grant. If any questionable activities are noted or observed, corrective action is immediately taken, up to disallowing the costs.







## Services Funded

Individual Crisis  
Counseling

Basic Supportive  
or Educational  
Contact

Assessment,  
Referral, and  
Resource Linkage

Group Crisis  
Counseling

Public Education

Development and  
Distribution of  
Education  
Materials

Community  
Networking and  
Support

Media and Public  
Service  
Announcements

## Emergency Management Assistance Compact (EMAC)

State to state mutual aid system

Five Phases:

- Preparation
- Activation
- Request and Offer
- Respond
- Reimbursement





A photograph of a woman with blonde hair, wearing a blue and black patterned dress, standing amidst the wreckage of a destroyed building. She is holding a clear plastic water bottle. The debris includes wooden planks, metal sheets, and other building materials. A large, fallen tree trunk is visible on the right side of the image. The background shows more trees and a clear sky.

## 2. Deployments

Experiences and Lessons Learned



An aerial photograph showing a rural landscape severely affected by flooding. A large, dark, diagonal shape, possibly a shadow or a graphic overlay, cuts across the left side of the image. In the background, a small building is partially submerged in floodwater. The foreground shows muddy, brown water and some debris. The overall scene conveys the impact of natural disasters on rural communities.

## Local Floods and Fires

Hildale 2015 Flood

Cultural Sensitivity

Feb 2017 Flood

Frustration with Federal

Programs

July 2017 SLC Flood

Individual Impacts - Financial

Summer 2018 Fires

Rural Hurdles






# Long Term Recovery Hurricane Irma Florida 2017/2018

Socio-economic Disparity

Residential/Commercial Politics

Long Standing Historical Issues





# Earthquake Individual Assistance Anchorage, Alaska

Reality of FEMA IA

Noncommittal Vagueness

Anger and Frustration

Importance of Financial Recovery





**\$84 Million**

Total Federal Assistance


**\$16.3 Million IHP**

\$11.50-\$3,000; 860 applicants

**\$67.8 Million SBA Loans**

1,524 Residential, 91 Business





Hidden Damages  
Sheltering Complications  
Delay in Federal Declaration  
Long Wait for FEMA Assessments  
Confusion of FEMA IA System  
FEMA Efficiency vs Residential Needs  
Distrust of Federal Government  
Lack of Insurance/High Deductibles  
Pre-existing Issues





# 3. Best Practices

Practical Advice for Disaster Deployment

## Understand FEMA's IA Program

The people you are assisting are going to be navigating this system for months after an event - it will be a big stressor and focal point for them.







## Be Aware of Financial Recovery Programs and Resources

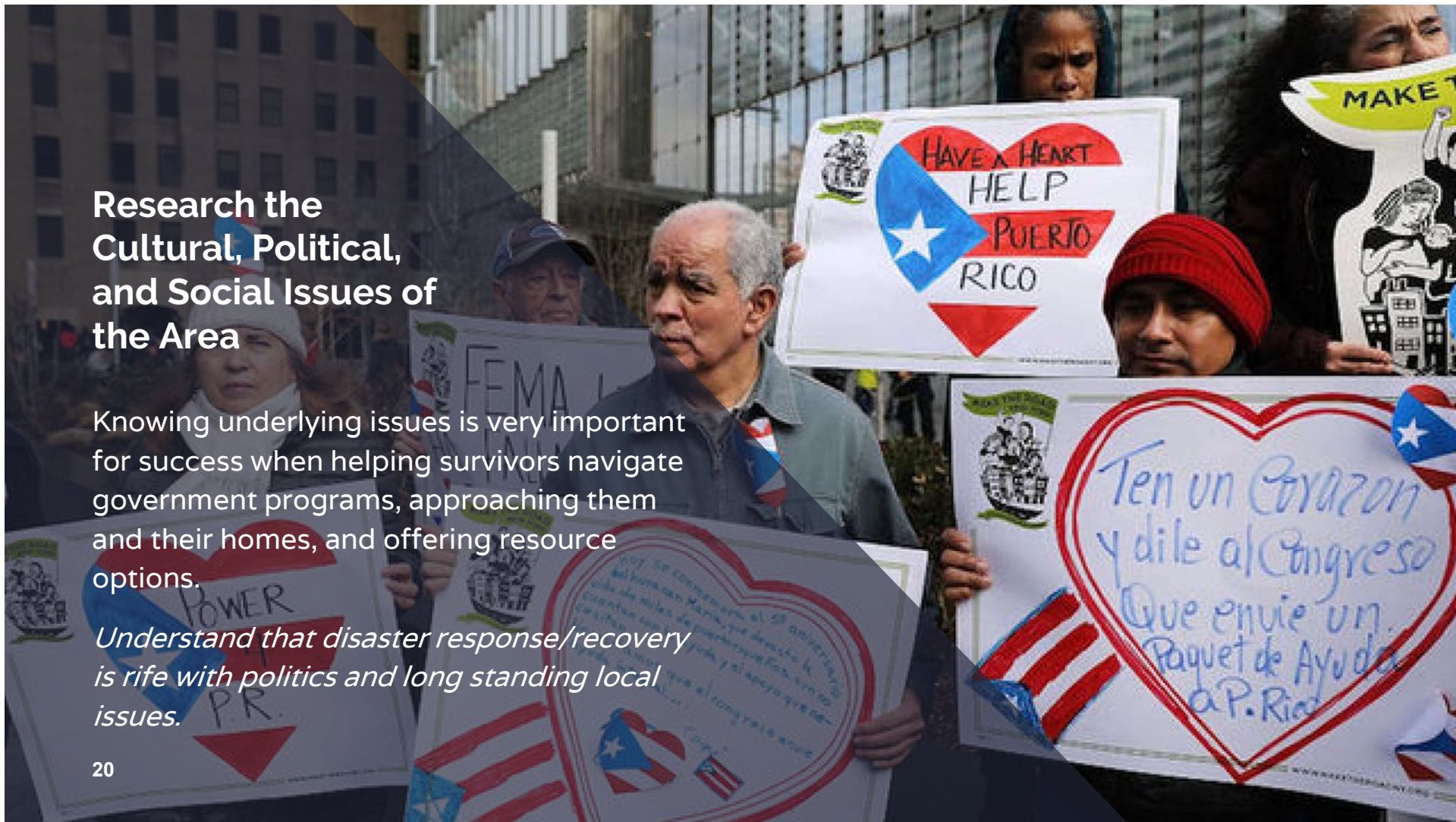
Financial recovery will be a prominent stressor and burden after an event, often becoming a primary focus. You will need to include financial resources to your arsenal of referral options.



## Research the Cultural, Political, and Social Issues of the Area

Knowing underlying issues is very important for success when helping survivors navigate government programs, approaching them and their homes, and offering resource options.

*Understand that disaster response/recovery is rife with politics and long standing local issues.*





A photograph of four children in red shirts dancing outdoors. The children are in motion, with their arms raised and bodies swaying. The background shows a clear blue sky and some blurred buildings. A dark diagonal overlay covers the left side of the image, where the text is placed.

## Pay Attention and Think Outside the Box

FEMA's programs are limited, not all programs are available in all areas, and there are many untapped informal resources. Be creative, and bring your experience and ideas back with you.



## Discuss Disaster Travel Expenses and Requirements with Your Agency Now

Know your travel policy and your own financial limits. Work out disaster exceptions and reimbursement issues now, before you have to deploy ASAP.



A photograph of a damaged wooden building, likely a house, with significant structural damage. The building is made of horizontal wooden planks. On the right side, there is graffiti that reads "THANK YOU VOLUNTEERS" in large, bold, black letters. Below this, there is a large heart symbol and the words "WE ❤️ U!" also in black. The building is surrounded by debris, including wood planks, bricks, and other construction materials. The sky is blue with some clouds. A dark, semi-transparent diagonal overlay covers the left side of the image, where the text is placed.

# THANKS!

Any questions?

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